

# SAFETYSCOPE



## SAFETYSCOPE

Canadian authorized service & repair centre will perform factory approved inspection, repair and maintenance.

Convenient flat fee pricing; Certificates will be issued in the name of the owner of the unit.

Safetyscope will notify PELSUE, the manufacturer that unit has been deemed unsafe to operate and unit will be returned to the client, disassembled.

2501 Rutherford Road  
Unit 22 Vaughan, Ontario  
L4K 2N6



Phone: 416.231.3752  
Fax: 416.231.2811  
E-mail: info@safetyscope.net

## Winch Repair

**It is recommended that the winch be serviced by a factory authorized service center or the manufacturer annually.**

Extreme working conditions may require increasing the frequency of inspections. Annual servicing shall include, but not be limited to, an intensive inspection and cleaning of all internal and external components. Failure to provide proper service may shorten product life and could endanger performance.

Safetyscope technicians can provide estimates and repair equipment in our full-service shop.



## SERVICE LEVELS

**Level A:** Routine maintenance: Tear down and re-assemble general maintenance and cleaning of all parts and recording of repairs with Pelsue (manufacturer). Replacement of non-legible labels. Issue a certificate and record label attached to the winch. **\$350.00**

**Level B:** Repairs: Certification includes inspection as per level A, replacement of the cable or web, snap hooks, locknuts, washers and springs cable replacement and recording of repairs with the manufacturer. **\$ 650.00**

*Adjustments to service fees will be made and communicated to you if the mechanical device does not require level B major service.*

**Level C:** Catastrophic. Repairs will only be done with prior approval. Level C repairs are often as result of extensive damage housing, housing wheel, shaft, gears, pawl, handle etc. The client will be given information to make the appropriate decision to repair, destroy or purchase a replacement unit.

If upon examination Safetyscope determines that the unit exhibits excessive wear, damage, soiling or corrosion, we will contact the owner or distributor and advice on estimate charges on time and material basis to repair the unit. The pricing for Level C includes everything in a Level B inspection plus additional parts and labour if required.

**\$650.00 + parts + labour.**

**Note:** There will be a \$150.00 inspection fee for all Level C inspections that a work order to proceed has not been authorized and the unit is returned.

# SAFETYSCOPE



## SAFETYSCOPE

Canadian authorized service & repair centre will perform factory approved inspection, repair and maintenance.

Convenient flat fee pricing; Certificates will be issued in the name of the owner of the unit.

Safetyscope will notify PELSUE, the manufacturer that unit has been deemed unsafe to operate and unit will be returned to the client, disassembled.

2501 Rutherford Road  
Unit 22 Vaughan, Ontario  
L4K 2N6



Phone: 416.231.3752  
Fax: 416.231.2811  
E-mail: [info@safetyscope.net](mailto:info@safetyscope.net)

## How to submit the order:

- A. Call the customer service department 416-231-3752 and obtain a RA number (repair authorization)  
You will need to supply a PO authorizing the level B repairs. See description of repair service. The PO must show the make/model number serial number. Shipping instructions need to be specified on your PO.
- B. Customer service will assign you at RA number  
Note: reference the RA number on all correspondence and on the exterior of all packages you are shipping or dropping off. The recertification paperwork will be included with all repaired products we return to you.
- C. Upon completion of service, we will determine the appropriate level of service (level A or level B), we will advise you the adjustments in the invoice (Note: Level C will need a written authorization prior to work being done. Safetyscope will confirm shipment/delivery arrangements as per your PO.

Shipping charges are not included and are the responsibility of the owner/client/distributor.

Once repairs have been completed, we will supply full certification on your equipment to show it meets the required industry and manufacturer standards.

